

## SmartHome4U Platform Service Agreement

Welcome to the SmartHome4U platform

Before accepting the agreement, you must carefully read the entire contents of the agreement, and be well aware of its terms, especially restrictive clauses or exceptions. Restrictive clauses or exceptions are highlighted or highlighted in other forms to get your attention. In case of doubt regarding the terms of the agreement, please contact the relevant business department at C&F. You may not use the Service until you have read and accepted all the terms of the agreement, agreements and relevant rules, etc. Once you have selected "Agree and submit the agreement" (see the registration page for detailed wording) and complete the registration procedure. , Or you use the Service in any way, will be deemed to have read and agreed to the limitation of the agreement and the above rules. In the event of a breach of the Agreement, C&F has the right to unilaterally limit, suspend or terminate the Service for you, and has the right to investigate your relevant liability.

The Service Agreement (hereinafter: the "Agreement") is signed by you and CARE AT FUTURE Ltd. (Hereinafter "C&F"). It includes (but is not limited to) the Smarthom4U Smart Platform privacy policy and other content. In the event of a change, C&F will notify this change on its official website without further notice. With the announcement, the agreement and the changed rules become part of the agreement automatically, without further notice of your consent. In the event of opposition to such relevant changes, discontinue using the C&F Service; If you continue to use it, you will be deemed to have no objections to the changed rules and agree to abide by them.

### A. Term definitions

1.1 Licensed Software refers to a software system developed by C&F, downloaded from the Platform, and installed and implemented in the specified portable system terminals.

1.2 Services refer to the services provided to you by FUTURE, Ltd. You can use these services in the mobile terminal with the licensed software.

### II. service

2.1 C&F offers you intelligent life equipment management services, on the basis of which you can access the smart terminal on C & F's cloud platform via C&F control, and realize a reciprocal link between smart equipment. The content of the service includes intelligent equipment management, segment linkage and analysis report, etc. Such functions may be adjusted or changed depending on changes in user requirements or discretion of the service provider, and service delivery may be suspended due to routine and irregular maintenance.

### III. Scope of service

3.1 C&F grants you the right to use a product based on this software.

3.2 Licensing, sale, lease, transfer, issuance of the product in any form or use of the product for other commercial purposes is prohibited. 3.2 Due to limitations on the software and terminal matching platform, you may use the authorized software only on the authorized system and terminal; Installing the licensed software on other terminal equipment may impair the hardware or functionality of your software.

3.3 You acknowledge that the Licensed Software may be used solely for non-commercial purposes and the installation, application and operation of the Licensed Software is prohibited. If such a commercial operation is required, prior approval and approval will be obtained from C&F.

3.4 C&F may change, upgrade or transfer the Authorized Software or Relevant Functions from time to time, and may add new functions or services to the Authorized Software System. If no separate agreements are attached with the said new functions or services, you are entitled to the appropriate functions and services, which are also subject to the agreement.

3.5 You will be responsible for the accuracy, reliability, correctness and legality of the input data and the legality of the way you obtain the data, and will collect data and information from time to time. Will bear all risks of such damage and loss of information.

3.6 You must properly save your account number and password. In the event of a security breach in your account (including but not limited to revealing a user password), you will notify C&F in a timely manner, and C&F will assist you in taking appropriate action. Otherwise, all behaviors related to your account will be directed by you and you will bear all responsibility. \*\*

#### IV. Third party

4.1 You acknowledge that a particular C&F service is based on software or services provided by a third party. Such service is intended to facilitate your application and the necessary legal approval is obtained from the third party.

4.2 The product includes certain information and services of the third party. C&F does not control and is not responsible for the information and services of the third party.

4.3 You acknowledge that C&F cannot guarantee that the licensed software will always use or contain such services, or that other software provided by the same third party will be used in the future. Similarly, it may use similar services provided by another third party. Upon submission of the application, the appropriate software or services as aforesaid are subject to this Agreement. \*\*

#### V. Standard service implementation

5.1 You must use the authorized software normally. The following ways violate the application standard:

- 1) to issue or share a computer virus, worms, malware or software that infects the device or data on the computer or modifies it intentionally;
- 2) collect information or data of other users without permission, for example, e-mail address and the like;
- 3) Malicious use of the product automatically, causing server overload, or interruption or damage to a web server and network links in other forms.
- 4) Attempt to visit the server data or communication data of the product without approval;
- 5) Interrupt or impair the production application by other users.

5.2 You understand and agree that:

1) C&F will determine whether or not you are involved in a breach of the above standards, and will suspend or terminate your application license in accordance with the determination results or take other restrictions in accordance with the agreements.

2) C&F will directly delete information in violation of laws, or infringement of the legal rights of others, or in violation of the agreement issued by you while using the authorized software.

3) If a third party suffers damage due to a breach of the application standards, you will bear legal responsibility in your name, and protect and protect C&F from any losses or additional expenses that may arise from it. Otherwise, C&F has the right to claim compensation.

4) If C&F suffers any loss due to a breach of the relevant laws or agreement, you will compensate C&F for any losses and (or) expenses arising therefrom.

#### VI. Fix information content

6.1 You warrant that you will not take any action in violation of any law or improper conduct by using this service, act and conduct including (but not limited to):

6.1.1 Upload, transfer or share information containing one of the following contents:

- 1) opposition to the basic principles set forth in the Constitution;
- 2) risk to state safety, disclosure of state secrecy, subversion of state power and sabotage of state unity;
- 3) violation of the dignity and benefit of the state;
- 4) incitement to hatred and national discrimination and sabotage of national unity;
- 5) the destruction of the religious policy of the state and advocates heresy and feudal superstitions;
- 6) spreading rumors, disturbing social order and destroying social stability;
- 7) spreading rudeness, pornography, gambling, violence, murder and terrorism or committing a crime;
- 8) insult or defame others and infringe on the rights and legitimate interests of others;
- 9) Containing content of fraud, deception, violation, threat, invasion of privacy of others, harassment, violation, defamation, rudeness, obscenity or moral rejection;
- 10) Containing other content that is restricted or prohibited by applicable laws, regulations, rules, regulations and legal standards.

#### VII. Privacy Policy and Data

7.1 It is essential for C&F to protect your personal information. C&F prepares the privacy policy of the Smart Smart platform, which exposes content related to ownership and protection of intellectual property, collection, use, sharing, storage and protection, etc. of your information. It is recommended that you carefully read the privacy policy of the C&F Smart Platform.

#### VIII. Exception clauses

8.1 Unless otherwise stated in the laws and regulations, C&F will do its best to ensure the security, validity, accuracy and reliability of the authorized software and technologies and information, but C&F cannot guarantee this due to the limitation of currently available technologies.

8.2 You understand that C&F will not take responsibility for direct or indirect losses caused as a result of force majeure and failure of a third party.

8.3 You shall be liable for personnel injury or accidental or indirect injury caused or associated with any of the following accidents: 1) a third party uses the authorized software or modifies your data without permission; 2) expenses and losses incurred by using the authorized software; 3) your misunderstanding regarding the licensed software; 4) Other losses related to authorized software caused by reasons that cannot be attributed to C&F.

8.4 Any other software that consists of software that is not developed and released by C&F or that the development and release is not provided by C&F is illegal software. Downloading, installing and using such software can lead to unexpected risks. C&F will be free from legal liability and disputes arising therein and C&F will have the right to suspend or terminate the application license and / or all other services.

8.5 You have learned that the use of the C&F Smart Platform involves web services, which may be affected by unstable factors in all links. Although C&F has taken protective measures, the Service may be suspended, terminated, delayed, has an application limitation or application failure due to inherent defects in the Internet and electronic communications, as well as factors beyond the reasonable control of either party to the agreement (including but not limited to fire, flood, attack, Epidemic, natural disasters, riots, terminal viruses, hacker attack, network malfunction and terminal malfunction). You hereby agree to bear the risks as stated above and agree that C&F is not liable for any liability when normal operation of services is affected by the occurrence of the said risks.

ninth. Termination of the agreement and breach of the agreement

9.1 You must understand that you will use the authorized software in accordance with the scope of the authorization, respect the intellectual property of the software and content contained in the software and make obligations in accordance with the agreement when using the C&F services. C&F will terminate the license application if you violate a material breach of the Agreement.

9.2 Your software application relies on supporting services provided by affiliated C&F companies. Violation of the terms, agreements, rules, notice and other relevant regulations of C&F and its affiliates may result in the failure of normal use of authorized software, in which case C&F may terminate the license or take measures to curb your request. A license or other rights and interests controlled by C&F as agreed in the agreement, including the suspension or termination of your application license.

9.3 In the event of a breach of the agreement or other agreements signed with C&F, C&F shall have the right to notify the affiliated companies, requiring them to take restrictive measures of your rights and interests, including requiring affiliates to suspend or terminate the supply of the entire part or services for you, and legally notify the breach of the agreement. The sites managed or actually controlled by them.

9.4 The licensed software is downloaded from the download platform and will meet the conditions of the download platform, the system platform and the production of

the terminal on the methods of implementation and restrictions of the licensed software. If the third party mentioned above confirms that you are violating the agreement and the treatment required, C&F may terminate your application license at the request of the third party.

9.5 When the application license expires, stop using the authorized software and destroy all copies.

9.6 You shall bear all liability for damages if C&F and other users suffer losses incurred as a result of breach of your terms in the Agreement.

X. The governing laws and division

10.1 The effectiveness, explanation, modification, execution and resolution of disputes of the Agreement are subject to the laws of the People's Republic of China. In the absence of relevant laws and regulations, general international business practices and (or) industrial practices should be considered.

10.2 A dispute arising out of or in connection with the Agreement may be resolved by you and C&F through friendly negotiations or submitted to the Hangzhou Shihu County People's Court, where the agreement was signed.

10.3 When any term of the Agreement is deemed invalid by the People's Court, it will not affect the effectiveness of other terms or any part of them, and you and Tuya will execute the terms in good faith.

10.4 The agreement was signed in Givatayim Israel