

## CARE AT FUTURE LTD's Privacy Policy

Latest version: 20210908

Car & Future Ltd., are committed to protecting your privacy. This Mobile Privacy Policy ("this Policy") describes our practices regarding privacy information about personal data that we process through your personal use of related services, products and mobile applications (together, "The products"):

- SmartHome4U mobile app

Before you use our products, please read this policy carefully and understand our goals and practices in collecting, processing your personal data, including how we use, store, share and transfer personal data. In the policy you will also find ways to exercise your access rights, update, delete or protect your personal data.

When you accept this policy when registering for your personal data, or if you start using our products and do not explicitly object to the content of this policy, we understand that you fully understand and agree to this policy. If you have any questions regarding this policy, please feel free to contact us via:

Service Department + 972-5222467-195 or [smarthomeu.il@gmail.com](mailto:smarthomeu.il@gmail.com)

For mobile applications operated by CARE AT FUTURE LTD, our customers control all personal data collected through our products. We collect the information under the guidance of our customers and the processing of this information will be limited to the purpose of providing the service for which our customers employed us. If you are a customer of one of our customers and you are no longer interested in being contacted by one of our customers who use our services, please contact the customer you are contacting directly.

### \*Definitions\*

In this policy, \* personal information \* means information created, collected, recorded and / or stored, electronically or otherwise, that can be used to identify a person or reflect the activity of the individual, or only from this information, or from this information. And other information to which we have access regarding that person.

\* Personal sensitive data \* includes personal biometric information, records and communication content, health information, transaction information and accurate location information. When we collect personal sensitive data from you, we will create an explicit notice of your consent before we collect sensitive data about you.

\* Smart devices \* Refers to those computing devices manufactured or manufactured by hardware manufacturers, with a human-machine interface and the ability to transmit data that connects wirelessly to the network, including: smart home devices, wearable smart devices, smart air cleaning devices, etc. .

### \* What personal data we collect \*

In order to provide you with our products, we will ask you to provide the necessary personal data required to supply these products. If you do not provide your personal data, we may not be able to provide you with the products.

\*1. Information you provide to us voluntarily \*

- Account or profile information: When registering an account with us, we may collect your name and contact information, such as your email address, telephone number, username and login information. During your interaction with our products, we may collect more in your account Your nickname, profile picture, country code, language or time zone preference.

If you approve access to products with a third party account, we will receive from such a third party your account information (such as portrait, nickname, area, gender, etc.) that may be associated with your Tuya account for a quick login. We will ensure compliance with applicable data protection laws and regulations, as well as agreements, policies or documents agreed with such third party regarding the sharing of personal information in the processing of your personal data.

- Feedback: When using feedback features and suggestions on our products, we will collect your email address, mobile phone number and your feedback content to address your issues and troubleshoot the device in a timely manner.

#### \* 2. Information we collect automatically \*

- Device information: When you interact with our product, we automatically collect device information, such as the MAC address of your devices, IP address, wireless connection information, operating system type and version, application version number, push notification ID, Diary files, and cellular network information.

- Usage Data: During your interaction with our sites and services, we automatically collect usage data regarding visits, clicks, downloads, sent / received messages and other use of our sites and services.

- Log details: When using our app, the system and log exceptions may be uploaded. Note that a specific person cannot be identified using the device information or log information only. However, if non-personal information, combined with other information, can be used to identify a specific person, such non-personal information will relate to personal data. Unless we have obtained your consent or have not been given otherwise under the data protection laws and regulations, we are anonymous and remain sensitive to non-personal information.

- Location information: When you enable location-based functions using authorization settings on your mobile device, we will collect and process your location information to enable certain functions, such as compatibility with your smart devices. We may also collect information about your exact or inaccurate geographic location in real time when you use certain smart devices or relevant services, such as robot cleaning and weather services.

Based on your consent, when you enable the Geographic Fence feature in your products, your location information will be created and shared with Google Maps Services. Note that Google has the appropriate data protection measures, which you can refer to the Google data protection terms for more details:

<https://privacy.google.com/businesses/gdprservices/>. You may deny such use of your location information by managing the authorization settings in the products, under which we will stop collecting and using your location information.

#### \* 3. Information related to smart devices: \*

- **Basic Smart Device Information:** When you connect your smart devices with our products, we may collect basic information about your smart devices, such as device name, device ID, online status, operating time, firmware version and upgrade information.

- **Information reported by smart devices:** Depending on the different smart devices you choose to connect

\* Objectives and legal basis for processing personal data \*

The purpose for which we may process information about you is as follows:

- **Provide you with services:** We process your account and profile data, device information, usage data, location information and information related to a smart device to provide you with the products and services you have requested. The legal basis for this processing is the performance of our contract with you in accordance with our terms of use.

- **Improve our services:** We process your device information, usage data, location information and information related to a smart device to ensure the functions and safety of our products, to develop and improve our products and services, to analyze the effectiveness of our operations and to prevent and track usage. Fraudulent or inappropriate. The legal basis for this processing is the performance of our contract with you in accordance with our Terms of Use.

- **Non-Marketing Communications:** We process your personal data to send you important information regarding the Services, changes to our Terms, Conditions and Policies and / or other managerial information. Because this information may be important, you can not revoke your consent to receive such messages. The legal basis for this processing is the performance of our contract with you in accordance with our Terms of Use.

- **Marketing Communications:** We may process your personal data to provide you with marketing and promotional materials in our products and services. If we do, all communications we send you will contain instructions that allow you to revoke your consent to receive such future messages. The legal basis for this processing is your consent. In addition, if you agree to participate in our lottery, contest or other promotions, we may use your personal data to conduct such activities.

**Customization:** We may process your account and profile data, usage data, device information to customize the product design and provide you with customized services, such as recommending and displaying information and advertisements about the products that are right for you and your invitation to participate in surveys regarding your use of our products. The legal basis for this processing is your consent.

- **Legal Compliance:** We may process your personal data as we deem necessary or appropriate: (a) comply with applicable laws and regulations; (B) comply with the legal process; (C) respond to requests from public and governmental authorities (d) enforce our terms and conditions; (E) protect our operations, businesses and systems; (F) protect our rights, privacy, safety or property, and / or that of other users, including you; And (g) allow us to continue to resolve available medications or limit the damages we may suffer.

If there is any change in the purposes for which your personal data is processed, we will notify you of this change via email and / or a prominent notice on our website about these changes of purposes, and the choices you have regarding your personal data.

\* Who do we share personal data with? \*

At Tuya, we only share personal information in the ways we tell you about. We may share your personal data with the following recipients:

- For our third party service providers who perform for us functions related to certain businesses, such as web hosting, data analysis, payment and credit card processing, providing infrastructure, IT services, customer support service, e-mail delivery services and more. Similar services to enable them to provide us with services.
- To our customers and other business partners who provide you, directly or indirectly, with your smart devices and / or the networks and systems through which you access and use our sites and services.
- to a affiliate or other third party in the event of a reorganization, merger, sale, joint venture, allotment, transfer or other delivery of any or all of our business, assets or shares (including without limitation in connection with bankruptcy or similar proceedings). In such an event, you will receive a notification via email and / or a prominent notice on our website about any change of ownership, new incompatible uses of your personal data and choices you have regarding your personal data.
- As we believe it is necessary or appropriate: (a) to comply with applicable laws and regulations; (B) comply with the legal process; (C) respond to requests from public and governmental authorities, including public and governmental authorities outside your country of residence; (D) enforce our terms and conditions; (E) protect our operations, businesses and systems; (F) protect our rights, privacy, safety or property, and / or that of other users, including you; And (g) allow us to continue to resolve available medications or limit the damages we may suffer.
- For subsidiaries or partners within our corporate family, to carry out regular business activities.

Except for the third parties described above, to third parties only with your consent.

\* Internationally Transmitted Information Collection \*

To facilitate our operation, we may transfer, store and process your personal data in jurisdictions other than your place of residence. The laws in these countries may be different from the laws that apply to your country of residence. In doing so, we will ensure that an adequate level of protection is provided for the information by using one or more of the following approaches:

I Agreement on the basis of standard contractual clauses of the EU under the GDPR Convention. 46. For more information, see

[https://ec.europa.eu/info/law/law-topic/data-protection/international-dimension-data-protection/standard-contractual-clauses-scc\\_en](https://ec.europa.eu/info/law/law-topic/data-protection/international-dimension-data-protection/standard-contractual-clauses-scc_en).

If you would like further details about the safeguards we have, you can contact us directly as described in this Privacy Policy.

\* Your rights regarding your personal data \*

We respect your rights and control over your personal data. You may exercise any of the following rights:

- Through "I> Personal Center> Account and Security" or through "I> Questions and Answers" in our products

- By sending an email to us at smarthome4.il@gmail.com (

You do not have to pay a fee for exercising your personal rights. Under various data protection laws, your application for personal rights will be processed within 15 business days, or within 30 calendar days due to holidays.

If you decide to send us an email, please clarify what information you want to change, whether you want to delete the data

- Request access to the personal data we process about you;
- Request that we correct inaccurate or incomplete personal information about you;
- Request the deletion of personal data about you;
- Request restrictions, temporarily or permanently, on the processing of some or all of your personal data;
- Request the transfer of personal data to you or a third party when we process the data based on your consent or contract with you, and where our processing is automatic;
- Disqualification or objection to our use of personal data about you when our use is based on your consent or our legitimate interests.

\* • Withdrawal of consent \*: We will exercise your right to withdraw from consent using the following approaches:

1) For private permissions acquired through the device system settings, you can revoke your consent by changing the device permissions, including location, camera, photo album (photo library / video library), microphone, Bluetooth settings, alerts and other related functions;

2) In the marketing communications you agree to, the information we send you contains instructions that allow you to revoke your consent in accordance with the "unsubscribe" method described in the information;

3) Disconnect the smart device through the app, and the information related to the smart device will not be collected;

4) By using a product with an auditor status, we will not collect personal information about you;

When you revoke your consent or authorization, we may not be able to continue to provide you with your products or services accordingly. However, withdrawing your consent or authorization will not affect the processing of personal information based on your consent prior to withdrawal.

About deleting the account: You can find the delete function using "I> Personal Center (Portrait)> Account and Security> Deleting Account" ("Cancel Account" for the app version under 3.16.5).

\* Security measures \*

We use commercially reasonable physical, administrative and technical safeguards to maintain the integrity and security of your personal data. Tuya provides various security strategies to ensure the efficiency of user and device data security. As for

access to the device, Tuya's proprietary algorithms are used to ensure data isolation, authentication of access, application for approval. As for data communication, communication is supported through security algorithms and transmission encryption protocols and transmission of information encryption at a commercial level based on dynamic keys. As for the data processing, strict data screening and validation and full data audit will be implemented. As for data storage, all users' confidential information will be securely encrypted for storage. If you have reason to believe that your interaction with us is no longer secure (for example, if you feel that the security of any account you have with us is compromised), you can notify us immediately by sending an email to @ tuya.com.

**\* Save data \***

We process your personal data for the minimum period required for the purposes set forth in this Privacy Policy, unless there is a specific legal requirement for us to retain the data for a longer retention period. We determine the appropriate retention period based on the amount, nature and sensitivity of your personal data, and once the retention period ends, we will destroy your personal data. When we are unable to do so for technical reasons, we will take appropriate measures to prevent such further use of your personal data.

**\*dispute resolution\***

If you have concerns about privacy or use of data that we have not satisfactorily addressed, please contact a third-party U.S. dispute resolution provider (free of charge) at <https://feedback-form.truste.com/watchdog/request>.

**\* Child privacy \***

Protecting the privacy of young children is especially important to us. The Services are not directed to persons under the age of thirteen (13), and we request that these persons do not provide us with personal data. We do not knowingly collect personal data from anyone under the age of thirteen (13) unless we obtain approval from a parent or legal guardian of that child. If we become aware that we have collected personal data from someone under the age of thirteen (13) without the consent of the parent or legal guardian of that child, we will take steps to remove that information.

**\* Changes to this Policy \***

We may update this Privacy Policy to reflect changes in our information practices, at least annually. If we make material changes we will notify you by email (send to the email address provided in your account) or by notification in the mobile apps before the change takes effect. We encourage you to review this page from time to time for the latest information on our privacy practices.

**\*Contact Us\***

If you have any questions regarding our practices or this Privacy Policy, please contact us as follows:

CARE AT FUTURE LTD

In the email below.

Email: [smarthomeu.il@mail.com](mailto:smarthomeu.il@mail.com)