

# Tuya Smart & Smart Life V3.13.0 User Manual





## **Table of Contents**

1、App Download	3	4. Device Control	43
2、Registering/Logging in/Forgetting Password	4	4.1 Device Control-Individual Control	44
3. Using the App	10	Device Control-Device Management	
3.1 Home/Member Management	11	Device Control-Device Sharing	
3.2 Voice Assistant		4.2 Device Control-Group Control	
3.3 Environment Information	19	5、Smart Automation	
3.4 Adding Devices		5.1 Smart Automation -Adding Conditions	
3.4.1 Adding Manually - Wi-Fi Device - EZ Mode		22 Smart Automation- Adding Tasks	
Adding Manually - Wi-Fi Device - AP Mode		23 Smart Automation- Effective Period	
Adding Manually-Wi-Fi Device - Enter Wi-Fi Password		-24 Smart Automation- Examples	
Adding Manually-Wi-Fi Device - Network Configuration		25 5.2 Smart Scenarios	
3.4.2 Adding Manually-Zigbee Device	·2£	Smart Scenarios – Adding /Editing/Deleting	57
3.4.3 Adding Manually-IPC Device-Wired Network Configuration		31 5.4 Smart Scenario Execuation in LAN	60
3.4.4 Searching for Devices		<sup>33</sup> 6、Mv Home	
Searching for Devices – Requesting Permission		<sup>-34</sup> 7 <sup>"</sup> Me"	
Searching for Devices - EZ Mode for Manually Adding Devices	35		
3.4.5 Scanning to Pair Devices: Scan QR code in NB Products or Enter Co	de	<sup>36</sup> 7.2 "Me" - Setting App Notifications	64
	<b>U I</b>	7.3 "Me" - Messege Center	67
3.5.1 Device/Room Sequence	38 40	7.4 "Me" -FAQ & Feedback	70
3.5.2 Device/Room List		7.5 "Me" -More Services	
5.5.5 Quick Actions for Common Functions	·41	7.6 "Me" -About	72
		8、Personal Center	73
		8.1 Account & Security - Account Deactivation	74
		8.2 Personal Center-Pattern Lock	





#### NO.1 Download App

# You can download the app by searching for "Tuya Smart" in mobile app stores or scanning the following QR code.







#### **NO.2** Registering/Logging in/Forgetting Password



### Registering 1. Click "Register" and read the Privacy Policy after it pops up. Click "Agree" and enter the registration page.



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#### **NO.2** Registering/Logging in/Forgetting Password

<b>?</b> •,	10:49	<b>?</b> ■,'	10:49	<b>?</b> ■,'
	<		<	
	Enter Verification Co	de	Set Password	
>			Password contains 6 to 20 characters, inc	luding
	<u> </u>			
	Verification code has been sent to your n phone: 86-13809334456, Resend (58s)	nobile		
		<     Cerification Coc     Verification code has been sent to your methods.	C Enter Verification Code Verification code has been sent to your mobile	Center Verification Code Set Password Password contains 6 to 20 characters, ind letters and digits Done Verification code has been sent to your mobile

1	2	3 Def
4	5	<u>6</u>
сні	JKL	мно
7	8	9
pqrs	TUV	wxyz
	0	$\langle \times \rangle$

#### I Agree User Agreement and Privacy Policy



2. Use your email address or mobile number to register. The country/region of the app will be the same as the phone's. You can also change it when registering. (You cannot change the country/region after registration). Enter your mobile number/email and click "Get Verification Code. 3. Enter the verification code and go to the password setting page. Set your password as required and click "Done".

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#### **Registering/Logging in/Forgetting NO.2** Password

10:50	<b>?</b> ( <b>D</b> )
<	
Log In	
China +86	>
Mobile Number/Email	
Password	
Login with SMS	Forgot Password
Social Lo	gin
<b>Po</b>	
I Agree <u>User Agreeme</u>	<u>nt</u> and <u>Privacy Policy</u>

### Logging in

- If you already have an account, choose
  - "Register with Existing Account" and
    - enter the log-in page.
  - 1. The system will automatically locate
- the current country/region you are in. Or
  - you can choose the country/region
    - yourself.
- 2. Enter your mobile number/email and password.

### **Thirdy-Party Social Account Log-In**

If you have downloaded Wechat on

your phone, you can click the WeChat icon in the log-in page and log in using your WeChat account after authorizing





### **NO.2** Registering/Logging in/Forgetting Password

10:50		···· 🗢 🔳,	4:44	🗢 🔲	10:50		···· 🗢 🔳,
<			<		<		
Log In			Login with SMS		Enter Ve	rification C	ode
China +86		>	China +86	>			
Mobile Number/	Email		Mobile Number/Email				
Password					Verification code	e has been sent to yo	ur mobile
					phone: 86-13513	3842644, Resend (59	Əs)
	Log In						
Login with SMS	Forgo	ot Password					
					1	2 АВС	3 Def
					4 <sub>бні</sub>	5 јкі	<u>6</u> мно
	Social Login				7 pqrs	8 TUV	9 wxyz
	<b>\$</b>					0	$\overline{\langle}$
☑ I Agree <u>Use</u>	er Agreement and Privac	<u>cy Policy</u>					
				_			•

Tip: This login method is recommended when you forget your password.

### Using SMS to Log In 1. Click "Login with SMS"



2. The system will automatically locate the current country/region you are in. You can also choose the country/region yourself. (If you register with your mobile number, you need to change it to the country/region where you registered.) 3. Enter your mobile number/email and click "Get Verification Code". 4. Enter the verification code and log in.



#### **NO.2 Registering/Logging in/Forgetting Password**

10:51 -	4:52 📖 🗢 🗩
<	<
Log In	Forgot Password
China +86	China +86
Mobile Number/Email	Mobile Number/Email
Password	
	Get Verification Code
Log In Login with SMS Forgot Password	
Social Login	
-	
I Agree <u>User Agreement</u> and <u>Privacy Policy</u>	

If you forget your password, follow these steps to retreive it. 1. Click "Forgot Password". 2. The system will automatically locate the current country/region you are in. You can also choose the country/region yourself. 3. Enter the mobile number/email you used to register and click "Get



### **Forgetting Password**

Verification Code".



#### **Registering/Logging in/Forgetting Password NO.2**

4:55 ..... 중 ■ 4:56 < **Enter Verification Code** Set Password Password contains 6 to 20 characters, including letters and digits Verification code has been sent to your email box: 316063723@qq.com, Resend (53s) 1 2 3 ABC DEF 5 4 6 GHI JKL м н о 7 8 9 PQRS тих WXYZ 0  $\langle \times \rangle$ 

4. Enter the verification code you received via SMS or email.

5. Enter your new password and click "Done" to reset the password. The app will automatically log you in using your new password.

6. For security, the app automatically scans for risks in the phone system when logging in. If it detects a rooting or jailbreaking risk, a "Security Reminder" will pop up and you can choose to exit the app. (If you do not choose anything, the app will exit automatically.)





### NO.3 Using the App

10:53		<b>?</b> •.	5:00		<b>?</b>	5:08 🕇		🗢 🔲
		0 🕂			Э	<	Home Management	
			Tap to S	et Nicknam	e ,	Тиуа		>
						Tuya		>
	+		🛆 Home Managen	nent		Add new		
	No devices, please add		💬 Message Cente	r	• >			
	Add Device		FAQ & Feedbac	k	>			
			More Services		>			
			Settings		>			
Home	-Ò Smart	Me	Home S	Ö- imart Me				



1. When new users enter the app, they will see the home page where the devices are listed. The user profile will be shown in the top left corner. There will be room and environment information before you get to the home information. 2. Click "Me" in the lower right corner and choose "Home Management" to enter the page. 3. If you are a new user, when you click "Home Management", the app will directly turn to the page where you can add new homes and edit home information.

4. If you have already added homes before, you can click "Add new" to enter the page.



#### NO.3.1 **Home/Member Management**



5. You can change the "Home Name" as you like. (25 characters maximum). 6. "Home Location" will change with your phone location. You can also change the home location by setting the home coordinates. (For now, you can not manually enter your location to locate the home). Click "Confirm" after making sure the location is correct.





#### NO.3.1 **Home/Member Management**

10:53		<b>?</b>	10:57		🗢 🔳	10:57		
Cancel Edit	t Home Info	Save	Cancel	Add Room	Save	Tuya 🗸		Q
Home Name* En	ter		Room Name			÷Ö(÷	Sunny	
Home Location	Set	>	Recommend			9.0 °C Outdoor Temperat	Comfortab outdoor Humidi	
Rooms:			Living Room	Master Bedroom	)	All Devices	Living Room	Master Bedro
Living Room		0	Second Bedro	Dining Room Study Room Porch	h	-		
Master Bedroom		<b></b>	Balcony	Kids Room Closet	t			
Second Bedroom		0						
Dining Room		<b>S</b>					$\left( + \right)$	
Kitchen		0					No devices, please	e add
Study Room		<b></b>					Add Device	
Add Room								



Home

0





...

7. You can choose the room name given by the system or click "Add Room" to customize the room name (25 characters maximum). 8. After you complete the home information and go to the home page, you will see information such as weather, humidity level, and room names. If you have added more than one home, click the button on the upper left to switch and manage other homes.



#### NO.3.1 **Home/Member Management**



**10.** In "Home Management", you can edit the existing homes and add new homes. An account can control multiple homes, and the smart devices in different homes will not interefere with each other during usage.



#### 9. In the "Home" page, you can click the button in the upper left to switch to other homes.



#### **NO.3.1 Home/Member Management**



After the invitation is sent, it will show "waiting to join " before the user agrees to join.

Administrators can click here to invite other people to join this home.

11:21	🗢 🔳	),	Set
< Home Settings	6		
Home Name	Tuya	>	He
Room Management	6 Room(s)	-	n de
Home Location Hangzhou Wucl	hanggang Road	>	The
Home Members			highes
Tuyaer 86-13513842644	Home owner	>	all th
Tuyaer Waiting to join	Administrator	>	admin
Tuyaer 316063723@qq.com		>	ma
Add Member			ma
			au
Transfer Home Ownership		>	
Delete family			



## **11. Click "Tuya" to enter the Home ettings page, as shown in the pictures.**

ere you can edit and manage rooms and evices in the rooms.

e home owner has the st access and can manage ne devices, rooms, smart utomations/scenarios, nistrators, and members in the home.

Administrators can anage devices, rooms, smart utomations/scenarios and members.

Members can only use devices and smarts.



#### **Home/Member Management** NO.3.1

3:29			🗢 🔲	4:03				<b>?</b> 🗩
<	Home Mai	nagement		<	Alarm	Home	Bulletin	@
Тиуа			>	19 Noven	nber			
<b>Tuya</b> Waiting	ណ៍	樱桃 has a	ily Membe dded you to and smart s	er 3: "Tuya". You scenarios of	29:51 PM can use the			
Add new								
You are enjoy a s	C	Click here o	or pull up	to load mo	re			
Dec	cline	Accep	ot					
								Ü



12. If you are invited to a home you will receive a pop-up notification in the app, which you can choose decline or accept. You will also receive a notification in the messege center.



#### **NO.3.2** Voice Assistant





- 1. Click the mic icon in the top right corner to enter the voice assistant page.
- 2. If you do not know how to use it, you can click "?" on the bottom left and read the instructions.



#### **NO.3.2** Voice Assistant





3. You can give commands to the voice assistant according to the instructions. When giving commands, press the mic icon.

4. If you want to do this in a more convenient way, you can click "Add to Home Screen" and create a shortcut on the home page.



#### **NO.3.2** Voice Assistant

<b>6:23                                    </b>	🗢 🔳,	6:23 ◀ TuyaSmart	···· 숙 🔲	6:23			<del>?</del> 🗩
data:	S	Voice Assistant data:text/html;base64,PCFET	Options >		$\bigcirc$		$\star$
<ul> <li>Step 1: Click the button at the of the screen <sup>↑</sup></li> <li>Step 2: Choose "Add to Home Screen" +</li> </ul>		AirDrop Messages Mail	Reminders	Files	Find My Contacts	Shortcuts O Watch	iTunes Store
		Сору	Å	t			
		Add to Reading List	00		Voice Assistant		
		Add Bookmark	Ш				
		Add to Favorites	\$				
		Find on Page	Q				
		Add to Home Screen	Ŧ				
		Markup	$\bigotimes$				
		Print	ē				
< > <u></u>	) ( <u>)</u>	Edit Actions				•	]]



5. Create a home page Voice Assistant shortcut per these instructions. (Note: The pictures shown on the left are instructions for iOS users. If you are an android phone user, you need to enable access to create shortcuts on the home page. )



#### **Environment Information** NO.3.3

10:53			6:35		···· 🗢 🔲	6:35		<b>(</b>
		ው 🕂	Tuya Home 🗸		0 🕂	<		
			- <u>, , , , Su</u>	nny			žĶ:	
			<b>11.0 °C</b> Outdoor Temperature	Good Outdoor PM2.5	Good Outdoor Air Quality		Sunny	
			All Devices Liv	ving Room Mas	ster Bedroo 🚥		Hangzhou Wuchanggang R	oad >
	No devices, please add Add Device					8	Outdoor Temperature	11.0°C ~
				$\left[ + \right]$		=	Outdoor PM2.5	Good
			No	devices, please ad	d	ଟ	Outdoor Air Quality	Good
				Add Device		٥	Outdoor Humidity	Dry
						-ờ-	Outdoor UV Index	1
Home	-Ò: Smart	Me	Home	- Ŏ- Smart	Me	ပါ	Outdoor Wind	3
			_		•			



1. After you complete the home information and location, you can see weather and environment information on the home page. You can also click it to see more details.

2. If you have connected sensor-enabled devices to your app (For example: an air purifier or thermometer) it will show the environment information detected by these devices.

3. You can press the item and drag the information to adjust the orders. (Only home owners and administrators have access to control this).



### NO.3.4 Adding Devices

6:35	🗢 🗩,	6:43 <b>-</b>			<b>?</b> ,	6:43 🕈			<b>?</b>
Tuya Home 🗸	0 🕂	<	Add Manually	Auto Scan	Э	< A	Add Manually	Auto Scan	Ξ
- - - Sunny		Electrical Engineeri				devices whe	n the correspondi	ooth/Wi-Fi/Zigbee/ ng permission is tu <b>s ready for netv</b>	rned on
11.0 °C Good Outdoor Temperature Outdoor PM	Good 2.5 Outdoor Air Quality	Lighting	Socket (Wi-Fi)	Socket (ZigBee)	Socket (Bluetooth)		connect	ion.	····· >
All Devices Living Room	Master Bedroo ····	Large Home Ap		41Þ					
		Small Home Ap	Socket (NB)	Socket (other)	Switch (Wi-Fi)				
		Kitchen Appliance	Switch	Switch	Switch (other)				
		Security & Sensor	(ZigBee)	(Bluetooth)					
No devices, ple	ase add	Exercise & Health	Power Strip (Wi-Fi)	Ower Strip (other)	scenario Switch (Wi-Fi)				
Add Devi	се	Others			• 11 •				
			Scenario Switch (ZigBee)	Scenario Switch (other)	Curtain Switch (Wi-Fi)				
			Curtain Switch (ZigBee)	Wireless Switch (ZigBee)	Scenario Light Socket (Wi-Fi)		Configurin	g Wi-Fi	
Home - Č- Smart	Me			1	ON COP				
	_		Scenarie Light	Ali Onditioner	Breaker (Wi-Fi)				



Click "Add Devices" or "+" in the top right corner to enter the add device page. There are two ways to add devices: "Add Manually" and "Auto Scan" . (If you use "Auto Scan" , you need to allow the app to use Wi-Fi and Bluetooth.)



**NO.3.4.1** Adding Manually - Wi-Fi Devices

6:52 ? **–** 6:52 6:52 . ? 🗖 **Other Mode** Select Network Configuration Mode Cancel < Other Mode Cancel Select a correct pairing mode based on the Reset the device first. device type or refer to the user manual. Reset the device first. If the indicator is blinking fast, skip the If the indicator is blinking slowly, skip the reset step reset step **Smart Mode** ① Power on ① Power on The mobile phone will broadcast ② Hold RESET button (switch) for 5s. ② Hold RESET button(switch) for 5s, After network configuration informati.. the flash is flashing, Hold RESET (Subject to User Manual) ③ Ensure indicator light is fast blinking button(switch) for 5s. (Subject to User Manual) (1)2 3 ③ Ensure indicator light is slowly flashing AP Mod The mobile phone connects to (1)(2)3 the device's Wi-Fi hotspot and t..  $\checkmark$ 5s ··· 5s **Resetting Devices >** Resetting Devices > Confirm indicator rapidly blink Confirm indicator slowly blink



1. There are two network configuration modes for devices (except IPC devices and NB devices): EZ mode and AP mode. You can switch modes by clicking "Other Mode" in the top right corner.



### **NO.3.4.1** Adding Manually - Wi-Fi EZ Mode

7:02 🙃 🕤
< To connect in EZ mode
<b>Step 1</b> / 3 Power on device. Power off after 10s and then power on
<b>Step 2</b> / 3 Hold the reset button for 5s
<b>Step 3</b> / 3 Confirm indicator light is now rapidly flahsing
2 times per second

2. If you use EZ Mode to connect devices, you need to follow these three steps and set the indicator light to fast blinking.





### NO.3.4.1 Adding Manually - Wi-Fi AP Mode



3. If want to you use AP mode to connect your devices, follow the four steps on this page to set the indicator light to slowly blinking.



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#### **NO.3.4.1** Adding Manually - Wi-Fi Devices - Connecting to Wi-Fi

7:10 <b>-</b>	• 🗩 7:10 <del>1</del>	···· 🗢 🔲,
Cancel	<	
Enter Wi-Fi Password		distinguish whether ng 2.4G or 5G Wi-Fi </th
 2.4Gнz 5Gнz ✓ ×	1. Click the n	of the PC side are as follows: etwork icon in the bottom right e system desktop
Only 2.4 GHz Wi-Fi networks , are supported		
Password 💿	•	ĸ <sup>R</sup> ∧ ⊄× &  ENG 21:14 UK 18/05/2019
Confirm	2. Click [Netw pop-up box	vork and Internet settings] in the
		Disconnect

4. After clicking "Confirm", you will go to password. (Only 2.4G Wi-Fi can be supported.) supported" to get help.

the page where you need to enter your Wi-Fi If you do not know the frequency range of the network, please click "Only 2.4G Wi-Fi can be





#### **NO.3.4.1** Adding Manually - Wi-Fi Devices - Network Configuration

7:21 -	⊃ 7:20	····· 🗢 🔲,	7:29	🗢 🔳 ,
Cancel	<		Close	Report Issue
Connecting		C Bulb 🖉 dded successfully		t responding t points and retry
Place your router, mobile phone, and device as close as possible	Living Room	Aastedroom Seconedroom	reset and the blinking quicl	<ly.< td=""></ly.<>
			<ul><li>Check if it is</li><li>Verify the Wi</li></ul>	
3%				
			F	Retry
Device found Register Device to Smart Cloud Initializing device			Switch P	airing Mode
		Done	More devic	e pairing FAQs



5. If want to you use EZ mode to connect your devices, the process is presented in the first two pictures on the left. You can customize the names of the devices (64 characters maximum) and assign rooms for the devices. 6. If it fails to connect the device, the app will show the third page on the left. You can follow the instructions to solve the problems.



### NO.3.4.1 Adding Manually -Wi-Fi Devices - Network Configuration



7. If you use AP mode to connect the device, you need to connect your phone to a Wi-Fi that starts with the name "SmartLife".
8. Click "Confirm" and the phone will go to the Wi-Fi set up page.



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#### **NO.3.4.1** Adding Manually - Wi-Fi Devices - Network Configuration

<b>2:51</b> ◀ TuyaSmart	t		<b>?</b> 🔳 )	<b>2:51</b> ◀ TuyaSmart	····· ( <b>D</b> )
Setting	IS	Wi-Fi		✓ Settings	i-Fi
				Wi-Fi	
Wi-Fi	i			SmartLife-BEEC Unsecured Network	<del>?</del> (i)
🗸 Tuya	-Test		🔒 穼 🚺		
				MY NETWORKS	
MY NETWO			-	Support	🔒 🔶 i
Smar	rtLife-BEE(	2	<b>∻</b> (i)	Tuya-Mobile	a 🗟 î
Supp	oort		🛾 🗢 🚺	Tuya-Test	🔒 🗢 🚺
Tuya	-Mobile		🔒 🤶 🚺	陆的 iPhone X	<b>, 111</b> 4G ()
陆的i	Phone X		•11 4G 🗩 '	OTHER NETWORKS	
OTHER NE	TWORKS			Charles-5G	₽ <del>?</del> (i)
Char	les-5G		🔒 🗢 🚺	ESP_94FF7D	<del>?</del> (j)
H3C_	_C156AD_5	G	₽ ᅙ (j)	H3C_C156AD_5G	₽ ╤ <u>(</u> )
MER	CURY_5G_(	0620	🛾 🗢 🚺	MERCURY_5G_062	.0 🔒 🗟 🚺
Oper	nWrt5		🛾 🗢 i	OpenWrt5	₽ <del>?</del> (i)
TPGu	uest_D9AB		<b>?</b> (i)	TPGuest_D9AB	<b>∻</b> (i)
Tuya	-Guest		<b>२</b> (i)	Tuya-Gues <u>t</u>	

to connect.

**10.** After successfully connecting to the Wi-Fi, return to the app and start the network configuration. (The Wi-Fi needs to be 2.4G. Also, some hotspot names may not neccessarily start with "SmartLife" and could be customized.)



#### 9. Open the Wi-Fi set-up page in the phone, find hotspots that starts with "SmartLife", and click it



#### **NO.3.4.1** Adding Manually - Wi-Fi Devices - Network Configuration

7:21 -	<b>?</b> • 7:20	· · · · <b>?</b> ()	7:29	···· 🗢 🔳 )
Cancel	<		Close	Report Issue
Connecting	<b>RGBWC E</b> Device adde	Bulb 🖉 ed successfully		ot responding rit points and retry
Place your router, mobile phone, and device as close as possible		tedroom Seconedroom		e device has been ne indicator is ckly.
				s 2.4 GHz Wi-Fi.
			③ Verify the W	/i-Fi password.
3%				
				Retry
Device found Register Device to Smart Cloud Initializing device			Switch	Pairing Mode
		Done	More dev	ice pairing FAQs
	_			

8. Connect to the device's hotspot and return to the network configuration page in the app to continue the process. The page will appear as shown in the pictures to the left. After the devices are successfully connected, you can customize their names (64 characters maximum) and assign rooms to them. 9. If the app fails to connect the device, the third page on the left will appear. You can



follow the instructions to solve the problems.



#### **NO.3.4.2** Adding Manually - ZigBee Devices

6:04			🗢 🔲	6:04	🗢 🗩 '	6	:04	<b>?</b> ,
<	Add Manually	Auto Scar	Э	Cancel		Car	ncel	
Electrician				Reset the de	evice first.			
Lighting	Gateway	Gateway	Others		he gateway, connect it y-band router; Confirm		Connect Device	
Large Home Ap	•••	•••		that the indicator for green as usual. (M	or distribution turns 1ake mobile phones and		The search process may take 2 m during which, do not perform any operation.	
Small Home Ap	Gateway (Bluetooth)	Wireless Gateway	Smart Home Automation Hub	gateways under the	e same network)			
Kitchen Appliances	Connecor (Wi-Fi)	Story Machine	Plant Grower					
Security & Sensors				• •				
Exercise & Health	Universal Remote Control	Others(Wi-Fi)	Others (ZigBee)	•	-			
Others				Resetti	ng Devices >			
	Others (NB)	Smart Speaker (Bluetooth)						
				Confirm CONFIG	IND lights on (green).		Connecting to the gateway	



1. You will have to connect your gateway before connecting any

ZigBee devices. Therefore,
please click "Add Manually >>
Others" and choose a gateway.
2, Power-on the gateway and connect it to the router.
3. Make sure the phone and the gateway are connected to the same LAN. (The Wi-Fi needs to be 2.4G.)



#### **NO.3.4.2** Adding Manually - ZigBee Devices

6:04	···· <b>? D</b> ,	6:05		🗢 🔳,	6:08	🗢 🔳 ,
< Connect Device		Cancel			Cancel	
Select Device to A	.dd Bind	Connect Place your rout device as close	er, mobile phone, a	and	Device ad	Cateway (TYGWZ ded successfully astedroom Secondroom Kitchen Study Room
			24%			
			found r Device to Smart Clor ng device	ud		Done



### 4. After successfully adding the gateway as instructed, you can then start to connect the relevant ZigBee devices.



#### **NO.3.4.2 Adding Manually - ZigBee Devices**





5. After adding the gateway, you can turn to the gateway page and click "Add Devices" . You will see other devices that have already been connected to this gateway. You can also add them to your account.

6. The latest app version has a "Search Devices" function so that you can add more devices to your gateway at the same time.



#### **NO.3.4.3** Adding Manually - IPC Devices - Wired Network Configuration

7:39			<b>?</b> •.	7:39	🗢 🗩	7:39	<b>?</b> •.
<	Add Manually	Auto Scan	Э	Cancel	Other Mode	Select Network Configuration	n Mode
Electrical Engineeri		Camera		Reset the device fir	rst.	Select a correct pairing mode based device type or refer to the user manu	
Lighting	Smart Camera			Power the device on and make indicator is flashing quickly or a tone is heard		QR Code Net-pairing	<b>C D</b>
Large Home Ap		Smart Lock —		tone is heard		Use the camera to scan the QR code on the mobile phone, whic	
Small Home Ap							
Kitchen Appliance Security	Lock (Wi-Fi)	Lock (ZigBee)	Lock (Bluetooth)			AP Mode The mobile phone connects to the device's Wi-Fi hotspot and t	
& Sensor	Lock			Resetting Devices	>		
& Health	(NB)	Safe Box —				Smart Mode	
Others		Sale Dox				The mobile phone will broadcast network configuration informati	•
	Safe Box						
		Sensor —				Wired Network Configuration	÷.
		~		next step		the device to a router. Register	
	Sensor (Wi-Fi)	Sensor (ZigBee)	Sensor (Bluetooth)		-		



1. Most devices can connect with the app through Smart Mode (the default mode) and AP Mode. Some devices (such as IPC devices and gateways) also have a wired network configuration mode.

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### **NO.3.4.3** Adding Manually - IPC Devices -Wired Network Configuration

7:46	····· 🌫 🔳 )	7:47	充 🗖	D <sup>,</sup> 7:5	5	🗢 🔳
< Wired	Config	Cancel		Canc	el	
	o 1/3 connect to the router.	0	Davias		Devene et D	
			Device cess may take 2 minutes, o not perform any	TI	connect De he search process uring which, do not peration.	may take 2 minutes,
Long press the reset button	<b>9 2</b> / 3 for 5s. Camera will start the process			r	No to-be-connec	ted devices found
			Q	h	Cancel	Re-scan
Indicator light will flash slow	<b>3</b> /3 wly when camera is ready to nected.					
	2 times per second	Scanning	g nearby devices		Scanning nea	rby devices



2. To use the Wired Network Configuration mode, follow the steps show in the screenshot on the farthest left. The device will be ready to connect when you see the indicator light blinking slowly or hear the indicator sound.

3. Click "Confirm" and go to the page searching page. The search may take a few minute. Please keep the app in the forefront during the process. 4. After the device is connected, you can customize its name (64 characters maximum) and assign rooms for it. 5. If the app fails to connect the device(s), it will show the page on



#### **NO.3.4.4** Searching for Devices

8:01 7	···· 🗢 🗩	8:05			<b>?</b> •.
Add Manually Auto Scan	Ξ	<	Add Manually	Auto Scan	Э
Automatically discover Bluetooth/Wi-Fi/Zigb devices when the corresponding permission is					e/wired turned on
Ensure that the device is ready for ne connection.	etwork >	Ensure	that the device i connect	s ready for ne ion.	twork ,
		Sea	urch timed out. N	lo devices fou	nd.
		autor	ase confirm that that that the second term of term o		
			he device cannot ng, please try "Ma		
Configuring Wi-Fi			Add Mar	nually	
			Try ag	ain	
			More d	etail	

**1**. You can use Auto Scan to search Wi-Fi devices, Bluetooth gateway devices, **Bluetooth Mesh devices,** Zigbee gateway devices and other Zigbee devices connected to your gateway. You can add all these devices in one click. 2. If the search times out and no devices are found, please follow the instructions to solve the problems. Or you can choose to add them manually.





#### **NO.3.4.4** Searching for Devices - Requesting Permission

8:01			
<	Add Manually	Auto Scan	3
Enable If you	Enable permi scanning of Bluetooth to scan ne are unsure of the dev all these per	<b>devices</b> arby Bluetooth de ice type, please e	evices. nable
	Enable \	Ni-Fi	
	Enable Blu	ietooth	
	Start sca	inning	

3. To use "Auto Scan", you need to enable your phone's Wi-Fi and Bluetooth. If you do not enable the Wi-Fi, Wi-Fi devices will not be searched; If you do not enable Bluetooth, Bluetooth devices near your phone will not be searched.





### **NO.3.4.4** Searching for Devices - EZ Mode for Manually Adding Devices

8:01 🕇			<b>, , , , , , , , , , , , , , , , , , , </b>	8:12 7		···· <b>? •</b> ,	8:11 🕇			<b>?</b> 🔳 ,	7:20	🗢 🔳,
<	Add Manually	Auto Scan	Ξ	Cancel			<	Add Manually	Auto Scan	Э	<	
	natically discover Blue when the correspondi re that the device i connect			Enter V	Vi-Fi Passv	word		Available devi	ices found			GBWC Bulb 🖉 evice added successfully m Mastedroom Seconedroom
				2	 4Gнz 5Gнz ✓ ×			RGBWC	Bulb		Dining Roo	m Kitchen Study Room
				Only 2.4 GH are support Suppo	rt							
	Configurin	ng Wi-Fi			Confirm			Nex	ĸt			Done



4. You can also set narrowband (NB)-IoT Wi-Fi products to quickly flash and use Auto Scan to connect them in one click.
(Please use 2.4G Wi-Fi. Also, Wi-Fi name and password need to be entered in the app.)


#### **NO.3.4.5** Scanning to Pair Devices: Scan QR code in NB Products or Enter Code

11:23			···· 🗢 🔲	11:23		
<	Add Manually	Auto Scan	8	Cancel		
Electrician		Camera		Scan	Device QR Code	
Lighting						
Large Home Ap	Smart Camera					
Small Home Ap	•	Smart Lock —	-			
Kitchen Appliances	Lock (Wi-Fi)	Lock (ZigBee)	Lock (Bluetooth)			
Security & Sensors					Tap the icon to scan the device's QR code to obtain the device ID	
Exercise & Health	Lock (NB)					
Others		Safe Box				
	Safe Box			Manua	lly enter device ID	
		Sensor				
	*	*	*		Confirm	
	Sensor (Wi-Fi)	Sensor (ZigBee)	Sensor (Bluetooth)			

**Choose the NB** products you want to connect and click the scan icon on the upper right corner to scan the device's QR code. Or you can directly enter the IMEI number on the device's label and choose "Confirm" to connect the device with the app. (The app will need phone camera access when scanning.)





#### NO.3.5 Device/Room List

11:45	···· 🗢 🔳,	11:45	🗢 🔳,
Tuya Home 🗸	0 🕂	Tuya Home 🗸	0 🕂
Cloudy	,	Clo	udy
14.0 °C Good Outdoor Temperature Outdoo	r PM2.5 Outdoor Air Quality	14.0 °C Outdoor Temperature	Good Good Outdoor PM2.5 Outdoor Air Quality
All Devices Living Roo	m Master Bedroo 🚥	All Devices Livir	ng Room Master Bedroo …
(b)		0	E List View
W C		U Consent Dulls	JΞ Device Sequence
Smart Bulb	Air Conditioning	Smart Bulb	🐼 Room Management
L		L	
Heating	Humidifier	Heating	Humidifier
1	Offline	1	Offline
Air Cleaner	RGBWC Bulb	Air Cleaner	RGBWC Bulb
Home Sm	D- O	Home	-Ò. Smart Me

Device Page : You can see all the devices and room names on this page. Click "•••" on the right to choose to see devices in list view or grid view. You can also click "Device Sequence" to manage the device order, and you can edit rooms through "Room Management" .





#### **NO.3.5.1 Device/Room Sequence**



 To change the sequence of devices, click "..." on the home page, then click "Device
 Sequence" . Now you can drag "≡" to adjust the order of your devices.





#### **NO.3.5.1 Device/Room Sequence**





# 2. To manage your rooms, click "..." on the home page, and choose "Room Management", then click the icon that appears on the top right corner of the screen. Now you can drag "≡" to adjust the order of your rooms and click "-" to delete the room.





#### NO.3.5.2 Device/Room List

3:15	····· 🍾 🔲 ,
Tuya Home 🗸	0 🕂
Cloudy	/
18.0 °C Good Outdoor Temperature Outdoor	d Good or PM2.5 Outdoor Air Quality
All Devices Living Roo	om Master Bedroo •••
	Offline
Thermal alarm-vd	Thermometer-vdevo
U	٣
Smart Bulb	Air Conditioning
L	4
Heating	Humidifier
PM2.5 16	Offline
Air Cleaner	RGBWC Bulb
Home Sm	art Me

**3. Device Online/Offline: the icon will be** dark if the device is offline and bright if the device is online.

4. Some devices – ie, devices with temperature sensors such as air conditioners and water heaters -- will have important data information shown on the home page. When the device is on, the temperature data will be directly shown on the device icon with no need to click on it.





#### **NO.3.5.3** Quick Actions for Common Functions





# 1. In Grid View, click the small arrow on the bottom right corner of the device icon to open more common functions, like the switch bottom and temperature adjustment for air conditioning.



#### **NO.3.5.3** Quick Actions for Common Functions

4:26	···· 🗲 🔳)	4:14	····· 🗢 🔲	4:14	🗢 🛙
Tuya Home 🗸	0 🕂	Tuya Home 🗸	0 🕂	Tuya Home 🛩	0
Overcast		Cloud	-	Cloud	-
	<b>Good</b> Outdoor Air Quality	18.0 °C Goo Outdoor Temperature Outdo	od Good oor PM2.5 Outdoor Air Quality	18.0 °C Gou Outdoor Temperature Outd	od Good loor PM2.5 Outdoor Air Quality
	er Bedroo •••	All Devices Living Ro	oom Master Bedroo •••	All Devices Living Ro	oom Master Bedroo •
-		(J°c		Be	
Thermal alarm-vdevo		Thermal alarm-vd		Thermal alarm-vd	
Thermometer-vdevo	Offline	cu quickop_dp_eco	(J)	cu quickop_dp_eco	quickop_dp_temp_se
Smart Bulb	٩			30°F	
Air Conditioning Common Functions ~	C		_dp_eco_off		+
		I			
Home Smart	Me	Home S	mart Me	Home S	∽ Smart Me



## 2. In List View, click "Common Functions" on the bottom of the device icon to open more device functions, like the switch bottom and temperature adjustment for air conditioning.



#### **NO.4** Device Control

4:14	📚 🔳 )
Tuya Home 🗸	U 🕂
Cloudy	1
18.0 °C Good Outdoor Temperature Outdoor	Good or PM2.5 Outdoor Air Quality
All Devices Living Roo	m Master Bedroo •••
<b>₽</b> °c	Offline
Thermal alarm-vd	Thermometer-vdevo
U U	٣
Smart Bulb	Air Conditioning
L	
Heating	Humidifier
1	Offline
Air Cleaner	RGBWC Bulb
Home Sm	art Me

1. A device icon will appear in "All Devices" when the device completes pairing successfully. Now you can click on the icon to enter the control panel of this smart device. (The control panel will vary fron device to device)

2. When the device is offline, the icon will show "Offline" and the device will be inoperable.



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#### **NO.4.1** Device Control-Individual Control

-4:37 4:38 -< \_ < Smart Bulb Smart Bulb \_\_\_\_ Scene White  $(\mathbf{I})$ Left time Schedule Left time Schedule

3. Click the device icon to enter the control panel. Take this light as an example. When the light is off, you can only set "Schedule" and "Timer" ; when the light is on, you can set "Scene, Color, Brightness and Schedule" . Click " " in the upper right corner of the control panel to manage this device separately.



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#### **Device Control-Device Management** NO.4.1

4:45 -	<b>(?</b> )
<	
Smart Bulb	<u>~</u> >
Device Information	>
Tap-to-Run and Automation	>
Others	
Share Device	>
Create Group	>
FAQ & Feedback	>
Add to Home Screen	>
Check for Firmware Upgrade	>
Remove Device	
Restore Factory Defaults	

Please see the device editing page, as shown in the image:

- 2. Device Information: you can view the device's ID, IP address, MAC address, time zone, and online status.
- 3. Tap-to-Run and Automation: you can turn on/off or edit the recommended automation setting.
- 4. Share Device: you can share devices with others by entering a phone number or email (Note: the phone number or email must be registered with Tuya Smart).
- 5. Create Group: after entering the page, all devices with the same type as this device that have been added under this account will be automatically displayed. By creating a group for them, you can easily manage devices of the same type (Built-in firmwares must have the same version). 6. FAQ & Feedback: you can view the FAQ of this device to get help and also provide feedback if you have any problems. 7. Add to Home Screen: you can enter the control panel of the device directly through your home screen. 8. Check for Firmware Upgrade: you can check latest firmware version here. 9. Remove Device: you can remove the device from device list, and the corresponding "Automation" and "Tap-to-Run" will be removed, too. **10.** Restore Factory Defaults: the device will be removed from the device list, and all device data will be erased.







#### **NO.4.1** Device Control - Device Sharing

4:48 🕇		<b>?</b> •.	4:48		···· 🗢 🔲,	4:48		,
Done	Device Sharing		<	Add Sharing	Done	Done	Device Sharing	
recommend tha member and sh	resident in your home has a at you set the account as a f are all your family devices a h the family member.Home	family and "Tap-To-	Region Account	China +86 Mobile Phone/Email	>	recommend th member and s	t resident in your home has an account, w hat you set the account as a family hare all your family devices and "Tap-To ith the family member.Home Settings	
			Account			The device ha	s been independently shared to the follo	)
			/				Dele	ete
Device is	not shared, add an account to	o share it						
[	Add Sharing	]					Add Sharing	



**1. Click "Device Sharing" on the** "Device Management" page to enter the device sharing page. 2. After entering the "Device Sharing" page, click "Add Sharing" at the bottom of the page, and enter the account. (People you share with should also have a Tuya Smart account in the same region as you; accounts in different regions will not support device sharing.) 3. If you do not want to continue sharing, you can delete the shared account via a long press in Android and by swiping left in Apple.



#### **NO.4.2** Device Control - Group Control

5:04	···· 🗲 🔲 )	5:04		, <b>(</b> ,	5:07	🗢 🔲
<		Cancel	Select Device	Confirm	<b>〈</b> Smart Bu	lb Group 🗾 🗾
		Devices un	nder same group can be controlled	d simultaneously		
Smart Bulb	<u>/</u> >	U	Smart Bulb	$\checkmark$		C
Device Information	>	Ŭ	Tuya Home		devices devices	
Tap-to-Run and Automation	>					
Others						
Share Device	>				White	
Create Group	>					
FAQ & Feedback	>					
Add to Home Screen	>					
Check for Firmware Upgrade	>				Timer	>

#### **Remove Device**

Restore Factory Defaults



 Click "Create Group" on the device editing page.
 The page will show the devices with the same type that can be created into one group. After selecting the devices, click "Confirm", then enter the group name, and click "Save" to complete.

3. After the group is successfully created, it will automatically jump to the group control panel. You can now control these devices in a group.



#### **NO.4.2** Device Control - Group Control



<u>옥</u>1

图2



4. The group will be shown in "All Devices" after being created, and you can easily control it through the home page.

5. After entering the group control panel, you can click "" in the upper right corner to edit the group information and delete the group by clicking "Dismiss Group".



#### **NO.5** Smart Automation

7:28	···· 🗢 🔳 )	7:28		<b>? I</b> ,
Tuya Home 🗸	0 🕂	Cancel	Smart Settings	Save
Tap-to-Run Automation	•••	Conditie	on	A
		Any Condit	ion Is Met ~ Add Condition	
Execute automatically according to co as the weather, device status, an Add "Automatic"	onditions such nd time.	Task	Add Task	•
Recommend		Name Enter the	name	>
深夜,淡黄灯光呵护睡眠 1 Device(s)	+	Style		
		Effective F	Period	All-day >
Home Smart	O Me			

**1. Under "Automation" in the "Smart"** page, click "Add Automation" or "+" on the upper right corner to enter the "Smart Settings" page. 2. By clicking "Add Condition", you can add multiple conditions (you can not add other conditions with "Click to execute"), and multiple tasks (you can also select a "Tap-To-Run"). Then, you can edit the name of this automation and set an effective period for it. 3. The app will intelligently recommend some "Automation" and "Tap-To-Run" according to the device you bind, so that you can add them quickly.



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NO.5.1

#### Smart Automation - Adding Conditions





4. You can add conditions to any smart automation. Take "Leave or Arrive" as an example, you can set some certain actions to

be triggered when you are leaving or arriving. (To use this function, you need to allow the app to access your location. The function is currently unavailable in Android.)

5. Click "Leave or Arrive", and select your location, then click "Next" to finish setting. This setting will enable you to control your devices and executive your tasks within 110-1023 meters

from your location.



#### NO.5.1 务Smart Automation - Adding Tasks

7:28		····· 🗢 🗩)	7:55		<b>?</b> •
Cancel	Smart Settings	Save	<	Select Task	
Conditie Any Condit	ON ion Is Met ∽	•	Launch Ta	p to Run	>
			Enable or	Disable Automation	>
	Add Condition		Send Noti	fication	>
Task		Ð	Time to le	ft	>
	Add Task	······	Device		>
š					
Name Enter the r	name	>			
Style		•>			
Effective F	Period	All-day >			

1. Click "Add Task" or "+" on the upper right corner to enter the "Select Task" page.

2. This "Task" can be a device switch under a certain condition or an automation execution.

3. The tasks include: "Launch Tap to Run", "Enable or Disable
Automation", "Send notification", "Time to left" and "Device".





#### **Smart Automation - Effective Period** NO.5.1



**1. You can select the effective** period of any smart automation.

2. For example, if you want your night light to turn on when it detects movement, you can select "Night" for "Effective Period" so that the automation will be off in the daytime but on at night.





#### **Smart Automation - Examples** NO.5.1

8:10		···· 🗢 🗩,
Cancel	Smart Settings	Save
	dition andition Is Met ~	¢
٥	Temperature : <-40°C 杭州	>
Task		Ð
U	Group:Smart Bulb Group Switch:ON	>
Name Enter	the name	>
Style		• >
Effect	ive Period	All-day >

The image to the left shows a completed "automation" setting for a condition and a task. There are four main types of smart automation settings:

1. Linking devices: For example, you can set your aroma diffuser and air purifier to turn on when your air conditioning comes on.

2. Linking the environment and the device: For example, you can set your air conditioner to turn whenever the air temperature surpasses 84 degrees Fahrenheit.

3、Timing: For example, you can program your curtain to open at 8 am every morning.

4. Proximity/Location: For example, you can set your air conditioner or water heater to turn on when you get within a certain distance of your home.





#### **NO.5.2** Smart Scenarios

8:13 💼 🕈 🔲	8:13	🕈 🔲	8:14	···· 🗢 🔳 )
Tuya Home 🗸 🛛 🕕 🕀	Cancel Smart Settings	Save	< Select Task	
Tap-to-Run Automation ····	Condition	¢	Launch Tap to Run	0
			Enable or Disable Automation	>
	S Click to execute		Send Notification	0
Control multiple devices with one tap or by using an AI speaker through voice commands	Task	0	Time to left	>
Add "Tap-To-Run"	Add Task		Device	>
	<b>Name</b> Enter the name	>		
	Style	0>		
	Show on Home Page			
Home Smart Me				



1. Under "Tap-To-Run" in the "Smart" page, click "Add Tap-To-Run" or "+" on the upper right corner to enter the setting page. 2. You must choose "Click to execute" as a condition. 3. You can not add "Launch Tap to Run" or "Send Notification" as a task.



#### **NO.5.2** Smart Scenarios

8:22		🗢 🔳 )	8:22		🗢 🔲,	8:22		🗢 🔳,
<	Select Task		<	Select "Automatic"Scene	Next	Cancel	Smart Settings	Save
Launch Tap to F	Run	>	Reduc	ce the brightness at night	0		dition ondition Is Met ~	Ð
Enable or Disab	le Automation	>					Add Condition	
Send Notificatio	on	>					Add Condition	
Time to left		>				Task	:	Ð
Device		>					Reduce the brightness at nig	ght >
							Automation:Enable	
						Name Enter	the name	>
						Style		
						Effect	ive Period	All-day >
-								



#### 4. When you choose "Enable or Disabele Automation" as a task, you need to pre-set an "Automation" scene.

5. After clicking "Enable or Disabele Automation", the existing automation will be shown on the screen. Select "Enable" or "Disable" and click "Next". Then click "Save" and enter your scenario name to complete the setting.



#### **NO.5.2** Smart Scenarios

The new Zigbee gateway supports local "Tap-to-Run" smart scenarios – ie, if all the devices within a smart scenario are in the new Zigbee gateway, the scenario can be executived in offline mode, so even if your network is offline the devices and tasks bound under the new Zigbee gateway will still execute the scenario.





#### **NO.5.3** Smart Scenarios - Adding/Editing/Deleting





1. The "Tap-to-Run" and "Automation" that you have set will be shown on the "Smart" page. By clicking "..." on the upper right corner, you will be able to edit or change the order for them.

2. Click to enter the editing page,
and then you can change the order or swipe left to delete your
scenario or automation. (For Apple devices, click "-" to delete.)



#### **NO.5.3** Smart Scenarios - Adding/Editing/Deleting

1:51	🗢 🔲	1:57		···· 🗢 🗩	8:21 <b>-</b>	🗢 💽
Tuya Home 🗸	U 🕂	Cancel	Edit	Save	Tuya Home 🗸	0 🕈
Tap-to-Run Automati	on •••	0			Tap-to-Run Automation	
	<i>•</i>	Condition		•		
<b>Sleeping</b> 1 Device(s)	Playing 2 Device(s)	lick to execute		Delete		
Good Night	Working	Task		0		
2 Device(s)	2 Device(s)	Smart B Switch:C		>		
Reading	Open All					
2 Device(s)	1 Device(s)	Name Sleeping		>		
		Style	C			
		Show on Home	Page			
<b>A</b>	Add to Siri		Delete		Edit	
Home Sm	art Me	_			Disable	



3. Click "..." on the upper right corner of your "Tap-to-Run" or "Automation" to enter the editing page. 4. Swipe left to delete any "Condition" or "Task". 5. Click "+" to add a new "Condition" or "Task". 6. Click "Delete" at the bottom of the page to remove the entire "Tap-to-Run" or "Automation" . 7. By clicking your "Automation", you can choose to edit or remove it directly.



#### **NO.5.3** Smart Scenarios - Adding/Editing/Deleting

2:54 <b>1</b>	🗢 🔲)	2:54		···· 🗢 🔲)	2:54	🗢 🔲
Tuya Home 🗸	0 🕂	<	Siri Shortcut	Help	Cancel	
Tap-to-Run Automati	ion …	Sleeping	(	Add to Siri		
	•					
<b>Sleeping</b> 1 Device(s)	<b>Playing</b> 2 Device(s)	Playing	C	Add to Siri	Add	to Siri
Good Night	Working	Good Night		Add to Siri		ase Siri can use to tell run this shortcut.
2 Device(s)	2 Device(s)				When I say:	
		Working		Add to Siri	Sleeping	8
Reading 2 Device(s)	<b>Open All</b> 1 Device(s)	Reading		Add to Siri	Do:	
					ť	
		Open All	G	Add to Siri	Sleeping	
					Ado	d to Siri
	Add to Siri					
Home Sm	hart Me					



1. Click "Add to Siri" on the bottom right corner of the "Smart" page to enter the "Siri Shortcut" page.

2. You can add any "Tap-to-Run" to Siri.

3. On the "Add to Siri" page, you can set custom phrases for Siri to trigger your "Tap-to-Run" ( This function is only available for iOS versions 12.0 or newer. )



**NO.5.4** Scenario Execuation in LAN

We recently added the "Scenario Execution in LAN" function, which allows you to run smart scenarios offline. The LAN will control the devices according to the order of the device actions.







Add different types of smart devices

Click your "Tap-to-Run" to quickly and easily change your living scenarios.

Switch your rooms to check your devices in different rooms.



15:1	5 7	::!! ? 🔲						
		Ξ						
6		>						
$\bigcirc$	Home Management	>						
O	Watch	>						
	Message Center							
	FAQ & Feedback	>						
	More Services	>						
0	Settings	>						
ł	Home Smart	Me						

#### **1.** Home Management: manage your home and home members.

2. Watch: This will be shown only if your iPhone has a bound Apple Watch. You can control your devices and execute "Tap-to-Run" via your Apple Watch. **3.** Message Center: This includes three types of messages: Alarm, Home, and Bulletin; you can select different Do-Not-**Disturb Schedules for them.** 

4. FAQ & Feedback: This includes All Questions, Network Diagnosis, Report Issue, FAQs, and My Feedback. 5. More Services: This includes AI-Filtered Notifications, **Cloud Storage for Cameras, Phone Notifications, and** eight thrid-party access services.

6. Settings: This includes Sound, App Notifications, About, Network Diagnosis, Upload Log, Clear Cache and Log Out (Upload Log is only available in iOS system).



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#### NO.7.1 "Me" - Watch

15:15 🕫	::!! \$ •	15:15 7	::!! 🗢 🗩	15:15 🕫	::!! \$ •	17:36 🕫
	8	< Watch		Cancel	Done	Cancel
	>			<b>Device</b> Home: Tuya Home		Available "Tap-To-l Home: Tuya Home
Home Management	>			Smart Bulb	=	Sleeping
🗍 Watch	>			e Air Conditioning		Playing
💬 Message Center	>			No devices added		Good Night
🗂 🛛 FAQ & Feedback	>			🕂 🥛 Smart Bulb Group		No "Tap-To-Run" Scene adde
☐ More Services	>	Device	+	The following devices do not support	Apple Watch.	+ Working
Settings	>	Available "Tap-To-Run"	+	H C Thermal alarm-vdevo	)	+ Reading
				Thermometer-vdevo		+ Open All
				• Heating		
Home Smart	Me	Apple Watch Operation Instructions	5	Humidifier		



1. Click "Watch" on the "Me" page to enter the "Watch" operation page. 2. Click "Device" to show all your smart devices. You can add devices by clicking "+" . Some devices may not be supported by your watch. 3. Click "Avaliable Tap-To-Run" to add your "Tap-To-Run". 4. All the notifications in your "Message Center" will also go to your watch.

eded



# **NO.7.2** "Me" – Setting App Notifications

15:15 🕫	::!! 🗢 🗩	5:58	···· 🗢 🔳,	5:58	🗢 🔳,
	Э	< Settings		< Notifications Settin	ngs
	>	Sound	$\bigcirc$	Enable notifications	
		Push Notification	>	Alarm	Allow
Arrow Management	>	About	>	Do-Not-Disturb Schedule	on >
D Watch	>	Network Diagnosis	>	Home	Allow
💬 Message Center	>	Upload Log	>	Bulletin	Allow
FAQ & Feedback	>				
More Services	>	Clear Cache	9.17M >		
Settings	>	Log Out			
Home Smart	Me				



## 1. There are two ways to set notifications: the first is by going to "Me, then "Settings" , then "App Notifications" .



## **NO.7.2** "Me" – Setting App Notifications

15:15 <del>/</del>	::!! ? 🔲	5:58				🗢 🗩	5:58			<b>?</b>
	8	<	Alarm H	lome	Bulletin	ଡ଼	<	Notifications S	ettings	
	>						Enable no	otifications		
							Alarm		Allow	
Arrow Management	>						Do-Not-E	Disturb Schedule		on >
🗍 Watch	>						Home		Allow	
💬 Message Center	>		No n	message	S		Bulletin		Allow	
FAQ & Feedback	>			0						
More Services	>									
Settings	>									
Home Smart	Me				_					



## 2. The second is by going to "Me", then "Message Center", and then clicking the gear icon on the upper right corner.



## **NO.7.2** "Me" - Setting App Notifications

6:30		···· 🗢 🗩,	5:58		···· 🗢 🗩,
<	Notifications Settings		<	Notifications Sett	ings
Enable no	tifications	$\bigcirc$	Enable not	tifications	
			Alarm		Allow
			Do-Not-Di	isturb Schedule	on >
			Home		Allow
			Bulletin		Allow
					-

notifications to disable messages, including Alarm, Home, and Bulletin . You can also set them separetly when you enable



3. You can turn off notificatinos.

#### **NO.7.3** "Me" - Message Center

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5:58				<b>?</b> )
<	Alarm	Home	Bulletin	0
		No message	es	
	_			

#### **1.** "Alarm" includes device alarms, automation notifications, and failed timers.

2. "Home" includes actions like adding/removing home members, deleting homes, setting one member as an administrator, adding devices, and sharing devices.

3. "Bulletin" includes feedback from users, official notifications, and more.





#### NO.7.3 "Me" - Message Center

6:44		🗢 🔲	6:4	4					<b>?</b>
<	Notifications Set	tings	Cano	el	Add	lsched	ule		Save
Enable no	tifications		Do-N	lot-Disti	urb De	vice			>
Alarm		Allow	Repe	at				Eve	eryday >
Do-Not-D	visturb Schedule	Not set >							
Home		Allow		рм 11:0 Start	0	—	I	Next Day / 7:00 End	
Bulletin		Allow	10	59	AM		6	59	
			11	00	PM		7	00	AM
			12	01			8	01	PM

4. Message Center enables you to set "Do-Not-Disturb" in for specific periods.

5. Click "Do-Not-Disturb Schedule" to set the period you want. Please select a Do-Not-Disturb device first before you set a time.





#### NO.7.3 "Me" - Message Center

6:50		🗢 🔲	6:50		···· 🗢 🗩	9:09		<b>?</b>
<	Do-Not-Disturb Device		<	Do-Not-Disturb Schedu	le	<	Do-Not-Disturb Schedule	
Tuya Home			Do-Not	-Disturb Schedule		Do-Not-	Disturb Schedule	
RGBWC E	Bulb	<b>O</b>						
Air Cleaner 📀		11:00 PM-Next Day7:00 AM Everyday > Notifications for 3 devices will be mute			11:00 PM-Next Day7:00 AM Everyday Notifications for 8 devices will be mute			
Humidifie	er	$\bigcirc$	Notificati			Notifications for o devices will be mate		
Heating		0	Add schedule			7:00 AM-Same Day9:00 AM Everyday		
Air Condi	tioning	$\bigcirc$				Notificatio	ons for 5 devices will be mute	
Smart Bulb					Add sch	nedule		
Thermometer-vdevo								
Thermal a	alarm-vdevo	$\bigcirc$						



#### 6. Click "<" to complete this setting and return to the schedule setting page after selecting the devices.

7. Click "Add schedule" to add more "Do-Not-Disturb Schedule" .

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NO.7.4 "Me" - FAQ & Feedback

15:15 🕫	::!! 🗢 🗩	9:20 🙃 🕤
	Ξ	< My feedback
	>	FAQ How to add device in App for Internet connection ? (Wi-Fi)
🛆 Home Management	>	Quick Guide of Using Amazon Echo to Control Smart Devices
Watch	>	Quick Guide of Using Google Home to Control Smart Devices
Message Center	>	What if the third party is connected but the voice control fails?
		How to use the Tmall Genie to control smart devices?
🖾 FAQ & Feedback	>	What if the device is offline ?
More Services	>	How do I set my device to network connection status? (Wi-Fi)
Settings	>	Device-connection failure?
		How to share my device for family use?
		How to deal with issues with distribution network after Apple system is upgraded to
Home - Ċ. Smart	e Me	Image: Constraint of the second se

**1. Click** "Me - FAQ & Feedback" to enter the help center. You can search questions or send any feedback to us here.

5. Netwok Diagnosis: This helps us solve your problems faster, and the process may take about two minutes.

6. Report Issue: Please submit your questions, contact information, and image here if you have any problems while using Tuya Smart.



2. My feedback: You can check your feedback here.

3. FAQ: You can access frequntly asked questions while using Tuya Smart.

4. All: You can choose any device to see related FAQs, or select "Device networking issues", "app use issues", and "third-party control issues" for corresponding FAQs.



## NO.7.5 "Me" - More Services



**1. Click** "Me - More Services" to find more services, including third-party access. 2. Featured services include: (1) AI-Filtered Notifications: report any images uploaded by camera. (To get this service, you need to add a smart camera.) (2) Cloud Storage for Cameras: after purchasing this service, users can watch videos uploaded by devices to the server. (To get this service, you need to add a smart camera.) (3) Phone Notifications: you will receive a phone call once the notification condition has been triggered. (The phone number will be the one you used for registration. If you used an email to register, you will need to add a phone number to receive phone notifications.) 2. Third-Party Access: please click this to see how to use this service.





#### NO.7.6 "Me" - Settings - About

4:11 7	🗢 🔳 '
<	About
Rate Us	>
About TuyaSmart	>
Privacy Policy	>
User Agreement	>
Open Source Comp	oonent License
Current Version	3.13.0 (20191029213138)
©2019 Tuya	Inc. All Rights Reserved

**1. Click** "Me - Settings - About" to find more information about this app. 2. Click "Rate Us" to rate us through the App Store. 3. Click "About Tuya Smart" to go to the **Tuya Smart website.** 4.Click "Privacy Policy" to view the Tuya **Smart Mobile Privay Policy.** 5. Click "User Agreement" to view the **Tuya Smart Platform Service Agreement. 5. Click "Open Source Component** License" to view a list of all open licenses. 6. Check the current version of this app.





#### NO.8 Personal Center

5:50 7	📚 🔲 ,	5:50	🗢 🔲
< Personal Center		< Account and Security	
Profile Photo	>	Mobile Number	
Nickname	>	Region	China
Account and Security	>	Change Login Password	>
Temperature Unit	°C >	Gesture Unlock	Unset >
Time Zone	Chongqing >	Deactivate Account	>

1. Click "Me - Profile" to enter the Personal Center to edit your photo, nickname, temperature unit, and time zone here.

2. Click "Account and Security" to change your password or pattern lock, and to deactivate your account.



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#### **NO.8.1** Account and Security - Account Deactivation

8:03	<b>?</b> •	8:03	📚 🔲 )	8:03	🗢 💽		
< Account and	Account and Security		Cancel		Cancel		
Mobile Number	86-13513842644	Permanent	ly disabled on	Permanen	tly disabled on		
Region	China	12/1/20	19 00:00:00	12/1/20	019 00:00:00		
Change Login Password	>	your deactivation rec	account before this date, uest will be canceled. We tion under your account as	your deactivation re	account before this date, equest will be canceled. We ation under your account as		
Gesture Unlock	$\bigcirc$	<ul> <li>All of your device i</li> <li>All of your messag</li> <li>All of your account</li> <li>All of your images</li> </ul>	e logs	<ul> <li>All of your device</li> <li>All of your messa</li> <li>All of your account</li> <li>All of your image</li> </ul>	ige logs		
Change Gesture Password	>	camera	evice status information	camera • All of your smart	device status information (gateway) information		
Deactivate Account	>	<ul><li>All of your feedbac</li><li>All of your infrared</li></ul>	k information information cene (linkage) information information formation t information	<ul><li>All of your feedba</li><li>All of your infrare</li></ul>	ack information ad information scene (linkage) information 0 information information ent information		
					ou want to deactivate account?		
					eactivated, all user data under be deleted permanently.		
					ОК		
		С	onfirm				
					Cancel		



**1.** Click "Me - Profile -Account and Security". 2. Click "Deactivate Account" at the bottom of the page. Once you have confirmed, your account will be permanently deleted after seven days and all data will be removed. 3. The deactivation will fail if you re-login to the account before the process is done.



#### **NO.8.2** Personal Center - Pattern Lock

5:50	<b>?</b> •	5:50	4	<b>?</b> •	5:57		중 ■)
<	Create Gesture Password	<	Create Gesture Password		<	Enter gesture password	
Create a operatin	<image/> <text><section-header></section-header></text>		Enter gesture password			Enter gesture password	

Forgot Gesture Password



#### 1. Click "Pattern Lock" to set a pattern to login.

2. Click "Forgot Pattern Lock" if you forgot it. The pp will send you a verification code to reset your pattern.

# Thank You

Notes :

All images in this manual refer to the iOS version.

All data and images are for illustrative purposes only. In the process of updating our products and software, Tuya Global reserves the right to change the data and images at anytime without notice.

